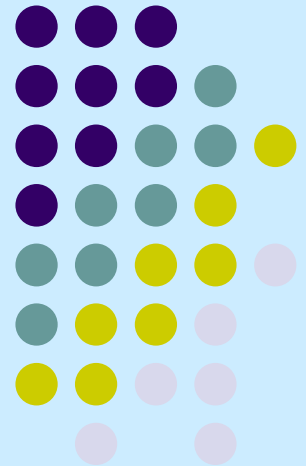


Libraries in Uganda: Challenges and Opportunities

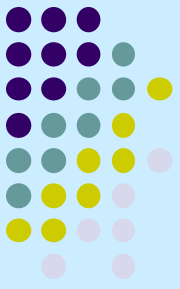
**Robinah Namuleme Kalemeera (PhD)
(Nkumba University Library)**

and

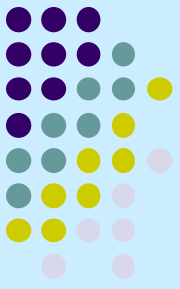
**Agnes Namaganda Kanzira
(Makerere University Library)**



Overview



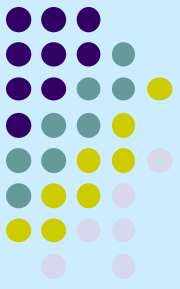
- Introduction
- Literature Review
- Methodology
- Findings
- Conclusion and Recommendations



Introduction

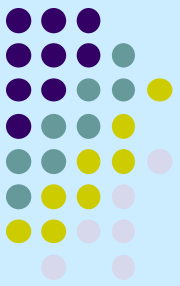
- Support for research is in line with the overall mission of the university.
- Research is a major indicator of university performance
- Academic libraries support researchers with a range of services including the development of research collections; and the provision of reference, information and instruction services.
- New and innovative library services such as bibliometric analysis, research data management and partnerships /collaborations are emerging in response to technological, political, economic and social changes.

Purpose



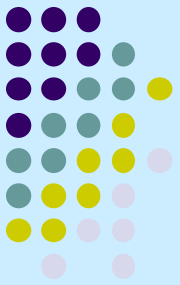
The study aimed at investigating:

- The existing research support services;
- Challenges in offering research support services in academic libraries in Uganda;
- Opportunities/Planned research support services



Literature Review

- Technology, library space and design, and dynamic user services have emerged as strong drivers for change in academic libraries. (Corrall, S., 2012; Jubb, M, 2011; Raju, R. and Schoombee, L., 2013)
- Studies of library support services have been conducted in developed countries, but limited investigation of the situation in the developing countries.



Methodology

Review of related literature

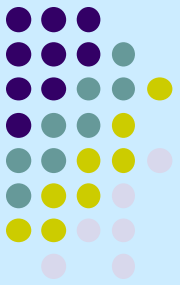
A case of CUUL member institutions

31 paid-up Academic libraries

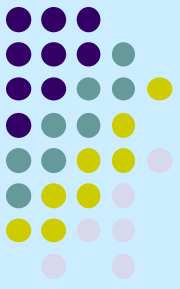
Librarians responsible for research services were identified and sent Email messages

Online Questionnaire survey analysed using descriptive statistics

Responses

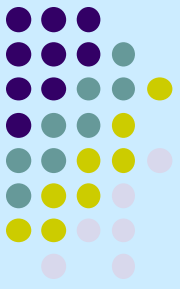


Type of Institution	Universities in Uganda	CUUL member	Number of responses	%
Public Universities	9	6	6	67
Private Universities	30	25	10	40
Total	39	31	16	52



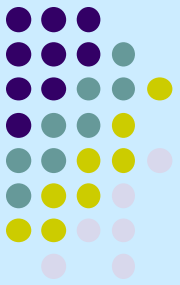
Findings: New Services

- Bibliometrics training, citation reports and calculations of research impact
- Open access publishing and/ or self-archiving (Institutional Repositories)
- Research Data Services
- Data Literacy training
- Dedicated library spaces (Research commons, Multimedia rooms, Seminar rooms, etc)
- Web tools



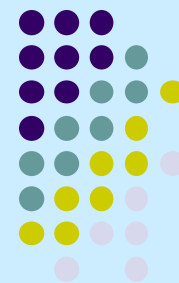
Challenges

- Inadequate ICT infrastructure
- Inadequate IT skills
- Power fluctuations
- Low bandwidth



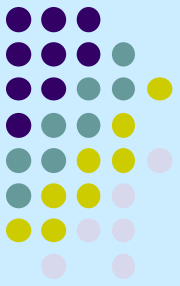
Recommendations

For Library managers & Librarians



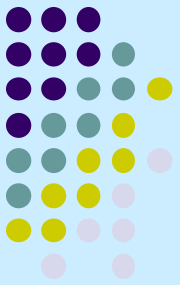
- Support and promote staff development by providing appropriate training opportunities
- Acquisition of new skills and knowledge – beyond the traditional librarianship skills
- Review of roles of librarians and streamline processes
- Stronger relationships between librarians and researchers

Acknowledgement



- CUUL Executive for the support
- Respondents
- Institutions for the support

Thank you for your attention



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